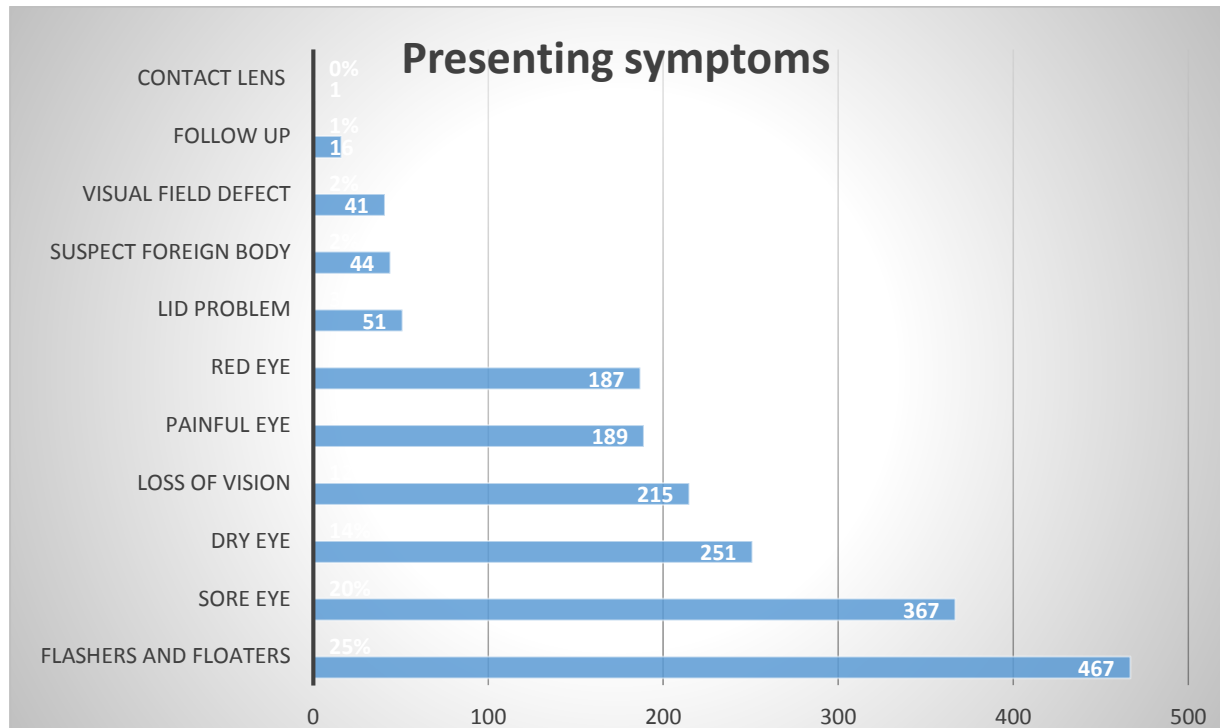


East Riding of Yorkshire CORRS scheme a Year of Data from October 2014 to October 2015

Practitioners saw a total of 1829 patients under the CORRS scheme, which has been delivered via 47 practices in East Riding of Yorkshire CCG

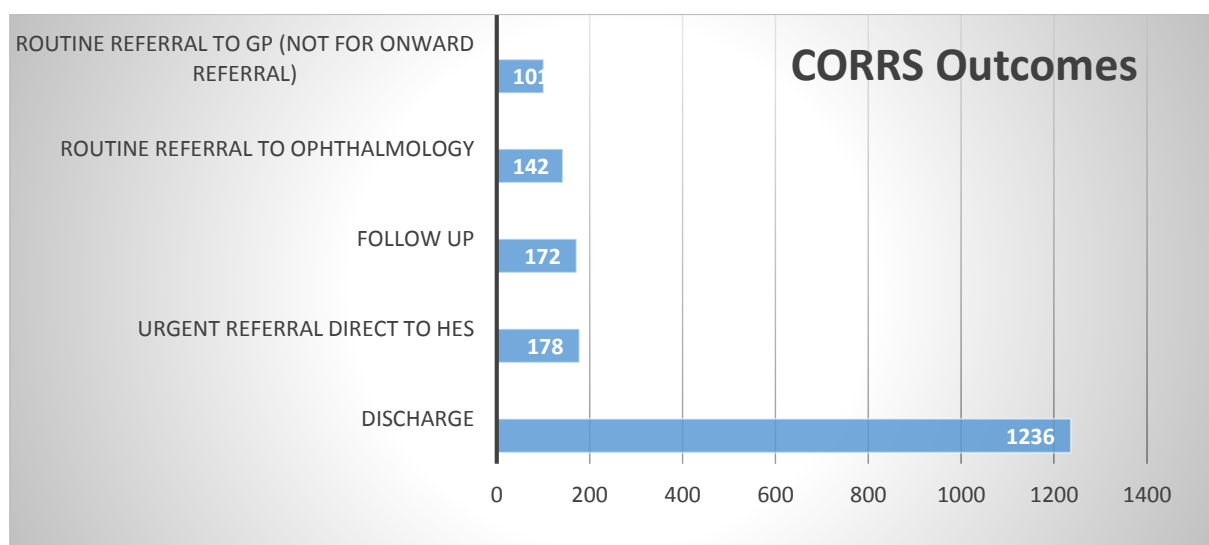
Presenting symptoms accepted into the scheme



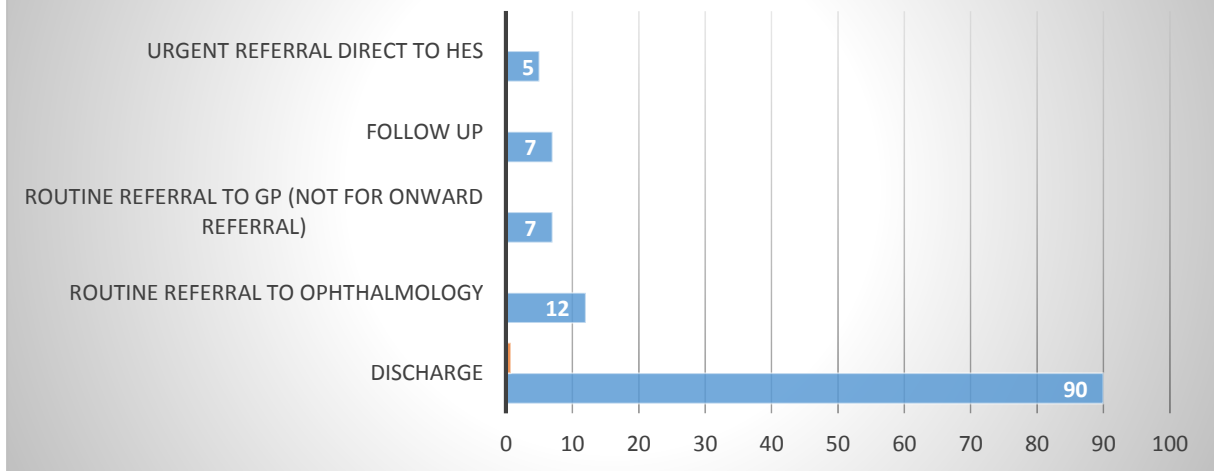
Of all the patients seen in the service 82% were kept in the community freeing up essential slots in secondary care.

18 % needed a consultant opinion.

The predominant reason for referral back to the GP as for prescription medication, the implementation of the Minor Ailments Service will reduce the numbers needing to attend for a GP consultation.

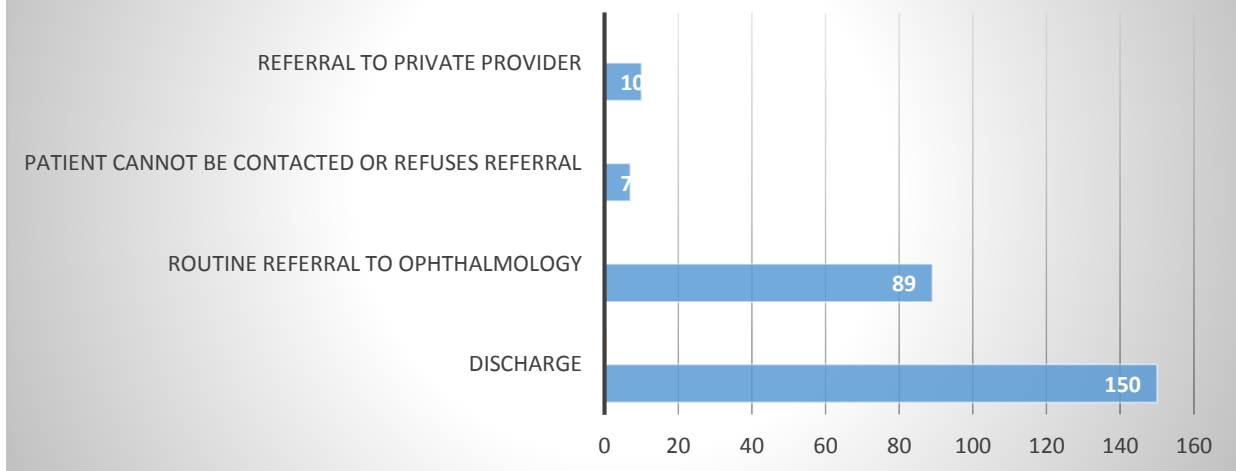


Follow up Outcomes



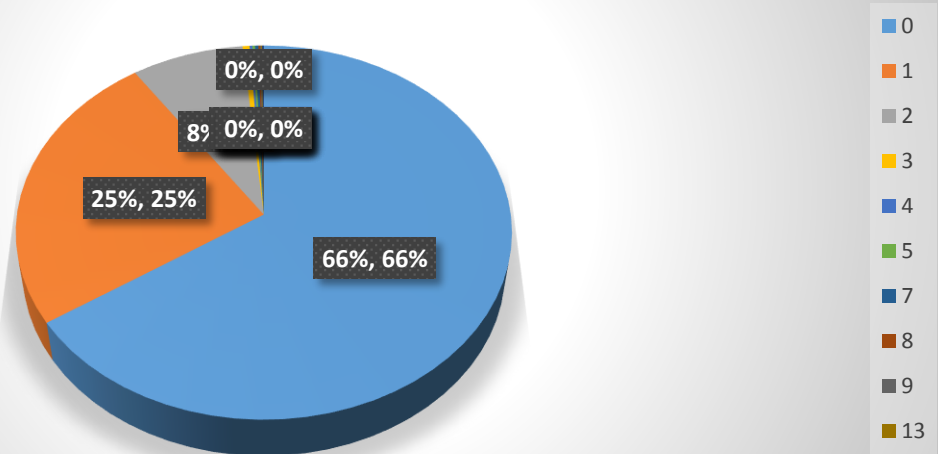
Of the 9% of follow up appointments 74% were discharged from the service

Repeat IOP Outcomes



Of all the repeat IOP appointments 59% were discharged from the service, without this repeat reading all patients would be routinely referred into secondary care in line with NICE guidance. If a second repeat reading was introduced then this discharge rate would improve further.

Timescales



Of CORRS appointments 66% of all patients were seen on the same day as a contract was received. 25% were seen within 1 day and 8% within 2 days. A further 1% were seen within 3 days and the reasons for this were patient choice.

What do our patients think?

“Very professional caring manner”

“Really easy to be seen”

“Excellent service, very professional”

“Extremely satisfied with the service and reassurance offered”